

## Theoretical Aspects of the Terms used in Services and Tourism Enterprises

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**Abstract:** In this article Tourism belongs to the service sector and is one of the fastest growing sectors of the economy. It is said that the rapid growth of tourism in Uzbekistan will have a positive impact on the economy by providing large foreign exchange earnings, as well as the development of the country's tourism industry, the theoretical aspects of which will be revealed.

**Keywords:** tourism, services, hospitality, tourism, restaurant business, tourism development, service.

If we look at the history of tourism, it is based on hospitality. This has been and remains the ancient custom of mankind. Previously, guests were greeted in their own home, apartment. Now its content has changed. Usually, people have to live away from home for days, weeks, months. He will need the support and assistance of "strangers". This is done through hospitality.

Nowadays, hospitable visits are also made in connection with spending the night and relaxing in hotels, not in someone's apartment. Because of this, the terms hospitality and tourism are used<sup>1</sup> interrelatedly in the economic literature. Scientists of our country use the term "hospitality" instead of hospitality<sup>2</sup>. It is also clear that revealing the nature of the concept of hospitality is important in the study of theoretical issues of tourism. This requires the development of a definition of each concept. Hospitality is now a type of services provided in tourism and also has some business characteristics. Based on this content, we found it appropriate to define hospitality as follows: Hospitality is a set of relationships related to the provision of services such as accommodation, catering, transportation, excursions, conferences, entertainment.

Hospitality, as part of tourism, is of great importance for the development of this industry. Due to this, the establishment of the hospitality industry will also ensure the sustainable development of the industry. With this in mind, it was found expedient to develop a definition of the hospitality industry as well. The hospitality industry is a business activity aimed at the formation and development of the market of services related to the implementation of hospitality.

<sup>1</sup> Papiryan G.A. Management in the hospitality industry (hotels and restaurants). M.: OAO NPO: Publishing house "Economics", 2000., Walker J. Introduction to hospitality: Textbook / trans. from English. M.: UNITI, 1999., Fundamentals of management of enterprises and organizations of the hospitality industry / Edited by A. Braimer. - M., 1994.

<sup>2</sup> Mamatkulov Kh.M. Tourism va servisga oid isohol lugat. Samarkand: SamISI, 2010. - 151 p.

It acknowledges that hospitality is seen as a broader and more general concept than tourism. It is said that its task is to meet not only the needs of tourists, but also the needs of all consumers. In our opinion, tourism and hospitality cannot be considered in isolation. Because of this, the hospitality industry cannot be considered in isolation either. Because tourists are also consumers with specific needs depending on the purpose of the trip.

The hospitality industry has historically been shaped by various hotel businesses, i.e. accommodation services. In general, a hotel is a building that is furnished and ready for living . In modern conditions, a hotel is an enterprise that provides hotel services to citizens, as well as individual tourists or special groups. But there are also different views on this concept. Summarizing them, it is expedient to give the hotel the following description:

A hotel is a special farm designed to provide additional services that are required for the temporary stay of guests (tourists), ie rest and work. In our opinion, this definition fully reflects the content of the hotel.

The modern hotel business offers consumers not only accommodation and catering services, but also a wide range of services such as transport, communications, entertainment tours, medicine, sports, beauty salons. In practice, the hotel business performs key functions in the tourism and hospitality industry, offering customers a hotel product with complex features. All sectors and elements of the tourism and hospitality industry are involved in the formation and sale of this product. In this context, we found it expedient to consider the hotel business independently as an integral part of the tourism and hospitality industry. Therefore, some issues have been studied to some extent in close connection with the tourism and hospitality industry.

As a result of the development of science and technology, the hospitality industry has become a powerful industry employing millions of employees who create convenience for people. The hospitality industry combines different areas of human professional activity: tourism, hotel and restaurant business, catering, recreation and entertainment services, organization of conferences and exhibitions, sports, museums, exhibitions, excursions, as well as professional areas in the field of hospitality. takes

**References:**

1. Papiryan G.A. Management in the hospitality industry (hotels and restaurants). M.: OAO NPO: Economics Publishing House, 2000., J. Walker. Introduction to Hospitality: Textbook / transl. from English. M.: UNITI, 1999., Fundamentals of management of enterprises and organizations of the hospitality industry / Edited by A. Braimer. - M., 1994.
2. Mamatkulov Kh.M. Tourism va servisga oid isohol lugat. Samarkand: SamISI, 2010. - 151 p.